

# PREMIER INTERNATIONAL TOURS

Sheridan Storm Soccer Club  
Derek Heerman and Scott Cleland

February 25, 2022

Dear Derek and Scott,

We are pleased to confirm all your team's arrangements for your tour to Europe. Please discuss and/or share the contents of this with all your participants. This is very important and all of your participants should understand its contents.

## **July 29 – August 7, 2022 – Norway Cup**

Teams: One team boys B16 – born after January 1, 2006  
Sport program: Participation at the 2022 Norway Cup. For more information about the tournament: <https://norwaycup.no/en/>  
Accommodation: Modern hotel in the center of Oslo only a 4-minute walk from the central railway station. Rooms with bright decor offer minibars, flat-screen TVs, free Wi-Fi, and tea and coffeemaking facilities. Complimentary amenities include a breakfast buffet served in a glass-covered dining area, and Nespresso coffee provided in a contemporary lounge. We booked rooms for 1, 2, 3 and 4 people. The rooms usually have twin beds or double beds for 2 people. The hotel has breakfast room, lounge and fitness room.  
Meals: Daily breakfast is included at your hotel as well as a tournament meal package (lunches and dinner during the tournament playing days) starting with dinner July 30 and ending with dinner August 6, 2022. These tournament meals are served in the tournament meal center.  
First meal: Breakfast, July 30, 2022  
Last meal: Breakfast, August 7, 2022  
WiFi costs: Free of charge  
Accomm. Address: Thon Hotel Terminus  
Stenersgata 10,  
0184 Oslo,  
Norway  
Tel. +47 22 05 60 00  
Website: [click here.](#)

The above-mentioned accommodations may require a cash damage/security deposit in local currency (approx. \$ 100.00-\$400.00) from the group upon arrival and check in, so please be prepared for this. This deposit is refundable upon check out provided there is no damage to the accommodation/rooms. Please notice that drinks (such as bottled water, sodas) during the meals are not included. We have requested that our groups be served with tap water on the table, however, in some countries this might not be offered. For breakfast tea and coffee is included and in most cases milk & juice.

### **Guide services:**

A representative (Norway Cup Guide) will be with your group throughout your stay. This person is the main contact between your group, the tournament and Premier International Tours. If problems arise, please discuss these with your tour manager first before you call our offices since they are on the ground and more able to resolve issues at the destinations. Your representative will help plan your daily schedule and help in the event of any unforeseen problems or changes. This representative is not a professional city tour guide(s), although he/she will have general knowledge

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of the cities you are staying in and the surrounding areas. Please find below a job description of our representatives.

- Be with the group from arrival till the last evening. Join them during transfers to the accommodation, location where meals are served, fields, game events and excursions.
- Discuss the program in advance with club contact. Create a good relationship with the club contact and driver (if group has a private bus available).
- Translate where necessary.
- Make sure group behaves correctly; attend opening, finals, award ceremonies, and other organized activities.
- Mediate in case of damages or conflicts with/to accommodation, busses, etc. Make sure to make a report of this.
- Support the group in case of visit police station (theft) and/or hospital.

It is very important that the group leader sits down with the guide upon arrival and discusses the daily program and sightseeing activities planned. Then, during the trip the group leader should also discuss each day with the guide the program for the next day in case of any last-minute changes so the guide can communicate any changes to other parties (hotel staff for meals, bus driver, etc.)

Please note that it is customary to tip the guide at the end of the trip if the guide has done a good job. We recommend collecting approx. \$10.00-\$20.00 per person (local currency) for each guide for the trip.

## **Ground transportation:**

We have included airport transfers July 29th and August 7th. During the Norway Cup the tournament has arranged a special shuttle transportation and/or free public transportation. On free days during the tournament, we can arrange a private charter bus for excursions (for an additional charge).

## **Sightseeing activities/excursions:**

Feel free to check out the Norway Cup website.

## **Referees and linesmen:**

Please see the tournament website for more information – [Norway Cup](#). Group games in categories for boys/girls older than 16 years old, there are 3 referees in each game, in the rest of the categories, there is 1. In the final round, from quarter finals there are 3 referees. It is common that teams must provide their own linesmen when the tournament does not provide one, so please be prepared for this.

## **Day by Day Itinerary**

For tournament tours we will post a provisional itinerary after your tour is booked. Once the tournament posts the tournament game schedule, we can insert the games in your itinerary and finalize this.

We expect to have a final itinerary for these tours available between 1-2 weeks prior to departure depending how fast the tournament posts their game schedule.

## **Air transportation/flights:**

The following flights have been booked for your group:

DEN 28Jul 05:45pm FRA 29Jul 11:50am LH #447

FRA 29Jul 01:20pm OSL 29Jul 03:15pm LH #862

OSL 07Aug 07:15am MUC 07Aug 09:30am LH #2457

MUC 07Aug 11:50am DEN 07Aug 02:25pm LH #480

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Website: [www.premierinternationaltours.com](http://www.premierinternationaltours.com), E-Mail: [Loek@premierinternationaltours.com](mailto:Loek@premierinternationaltours.com)

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## **Seat assignments:**

Around 90 days before departure we will send the team manager or coach a list to fill out with the official names (as per passport or birth certificate) for the airline. Please include any special seat requirements on this list. We will request your wishes but these cannot be guaranteed. Group seats will be assigned at the time of ticketing. All seat requests or changes must be done at the airport upon check-in, all seats are a first come first serve basis. The airline will block seats next to one another (if available) for groups.

## **Check in:**

For most flights, passengers can check in for their flight online 24 hours prior to their departure.

## **Airline Tickets:**

Airline tickets will be forwarded to the group leader approx. 2-3 weeks prior to departure after the final names have been supplied to us by the group leader and we have received full payment from all travelers. When airline tickets are sent, we will also include instructions on how, when and where the group passengers can check in and how to make flight changes while traveling if necessary. Groups will check in at the airport, allow for 3 hours prior to departure.

## **Information for flights in case of flight changes or cancellations:**

Please note that your group is booked through the group departments of airlines under group fare guidelines and conditions. Many times, we must go through the group department of the airline to change flights for the group or individual passengers, etc. Therefore, please follow these guidelines with any flight cancellations or changes during the trip.

- In case of any flight delays that will result in missing a connection or any flights that are cancelled, always first work with an airline representative at the airport to fix the issue and get the group on other flights.
- If any individuals want to change flights (dates only, routing changes not permitted), then individuals should contact the airline first to see if the change can be made. If the change cannot be made by the airline, contact us and we will contact the airline group department and attempt to make the change. Please note that the group departments of airlines are closed on the weekends, so we have some limitations.

## **People not booking arrangements through Premier International Tours:**

Please be aware that we cannot provide any transportation from or to the airport or for any pre-arranged group tour activities (sightseeing excursions, etc.) or any transportation arranged for the group for individuals which did not book the tour package with Premier International Tours. Because of liability/law issues with our suppliers (Bus Company, etc.) persons who booked their own flights and accommodation are not allowed to just join the group on bus transfers arranged for the group.

If you have anyone who wants to join the group later in the booking stage, please contact us no later **than 90 days before the departure** date and we will try to accommodate the requests.

## **General Participation Conditions:**

We again strongly encourage your participants to review the General (Cancellation) Conditions and General Information document on your group website page to make sure all participants are aware of/understand these conditions to avoid any misunderstandings.

## **Final payment:**

Please notice that delayed payments (within 6 weeks prior to departure) must be done by cashier's checks. We will release the travel documents and travel information after receipt of full payment of ALL travelers.

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**Group arrangements:**

This is a group tour arrangement. The participant prices are based on the number of people traveling. If this number goes up or down the participant prices will be adjusted as per your proposal.

**Passports:**

We encourage you to start working on your passport as soon as possible. Current wait times to get your passport are longer than usual. Passports need to be valid 6 months from your return date. More information about passports and visas can be found at our Tour Preparation Guide - [click here](#).

**Documents you will receive from us:**

- Final itinerary: 1-3 weeks prior to departure.
- Airline tickets: 2-3 weeks prior to departure.

Should you have any questions please do not hesitate to contact me.

Yours in Sports,  
Loek van Zijl  
President L & J Group, Inc. DBA Premier International Tours

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