

# PREMIER INTERNATIONAL TOURS

Statik F.C.  
Janet DeAnda

January 17, 2022

Dear Janet,

We are pleased to confirm all your team's arrangements for your tour to Europe. Please discuss and/or share the contents of this with all your participants. This is very important and all of your participants should understand its contents.

## **July 2 – July 10, 2022 – Donosti Cup**

Teams: One 2003 Girls team – class G19 – 11v11  
Sport program: Participation at the 2022 Donosti. For more information about the tournament: <https://www.donosticup.com/english.asp>  
Accommodation: In a traditional Basque building, this hotel newly renovated is located only 2 minutes from the sea and 14 miles from San Sebastian. The rooms offer free Wi-Fi and flat-screen TVs, plus desks and safes. Modern apartments sleep 4 to 6 guests, and feature full kitchens and living rooms. There's a cozy restaurant serving traditional Basque cuisine, along with a tapas bar. A breakfast buffet is available as well. We have booked rooms for 2 and 3 people as well as apartments for 4 and 5 people.  
Meals: Daily breakfast is included at your hotel as well as a tournament meal package (lunches and dinner during the tournament playing days) starting with dinner July 3 and ending with dinner July 8, 2022. These tournament meals are served in the tournament meal center.  
First meal: Breakfast, July 3, 2022  
Last meal: Breakfast, July 10, 2022  
Breakfast will be served in the hotel.  
WiFi costs: Free of charge  
Accomm. Address: Sercotel Jáuregui  
Zuloaga Kalea, 5,  
20280 Hondarribia,  
Gipuzkoa, Spain  
Phone: +34 943 64 14 00  
Website: [Click here](#)

The above-mentioned accommodations may require a cash damage/security deposit in local currency (approx. \$ 100.00-\$400.00) from the group upon arrival and check in, so please be prepared for this. This deposit is refundable upon check out provided there is no damage to the accommodation/rooms. Please notice that drinks (such as bottled water, sodas) during the meals are not included. We have requested that our groups be served with tap water on the table, however, in some countries this might not be offered. For breakfast tea and coffee is included and in most cases milk & juice.

## **Guide services:**

During the Donosti Cup, tournament staff is available at your hotels and the tournament information centers to assist you and your group.

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A representative (Donosti Cup Guide) will be with your group throughout your stay. This person is the main contact between your group, the tournament and Premier International Tours. If problems arise, please discuss these with your tour manager first before you call our offices since they are on the ground and more able to resolve issues at the destinations. Your representative will help plan your daily schedule and help in the event of any unforeseen problems or changes. This representative is not a professional city tour guide(s), although he/she will have general knowledge of the cities you are staying in and the surrounding areas. Please find below a job description of our representatives.

- Be with the group from arrival till the last evening. Join them during transfers to the accommodation, location where meals are served, fields, game events and excursions.
- Discuss the program in advance with club contact. Create a good relationship with the club contact and driver (if group has a private bus available).
- Translate where necessary.
- Make sure group behaves correctly; attend opening, finals, award ceremonies, and other organized activities.
- Mediate in case of damages or conflicts with/to accommodation, busses, etc. Make sure to make a report of this.
- Support the group in case of visit police station (theft) and/or hospital.

It is very important that the group leader sits down with the guide upon arrival and discusses the daily program and sightseeing activities planned. Then, during the trip the group leader should also discuss each day with the guide the program for the next day in case of any last-minute changes so the guide can communicate any changes to other parties (hotel staff for meals, bus driver, etc.)

Please note that it is customary to tip the guide at the end of the trip if the guide has done a good job. We recommend collecting approx. \$10.00-\$20.00 per person (local currency) for each guide for the trip.

## **Ground transportation:**

During your stay at the Donosti Cup a private bus will be available exclusively for your group:

- July 2 airport transfer
- July 3-9 each day
- July 10 airport transfer

The motor coach can be used for excursions and all local transportation (such as transfers to/from the friendly game locations and for sight-seeing).

You have a maximum of 700 kilometers available per bus (100 per day). The following restrictions have been set by the European transportation departments:

- The bus driver can drive a maximum of 9 hours per day and can be on duty for 12 hours (so 3 hours wait/rest time during a day). Twice a week the driver may use the bus 10 hours. This is usually used for long transfers from country to country.
- Each day the bus driver must have an 11 hours rest period between his transportation duties.
- During transfers every 4 hours the driver must make a 45-minute required rest stop.

It is also customary to tip the bus driver if you have a private bus throughout the trip and the same bus driver throughout the trip. We recommend approx. \$5.00-\$10.00 per person for this.

## **Sightseeing activities/excursions:**

Feel free to check out the Donosti Cup website.

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## Referees and linesmen:

Please see the tournament website for more information - [Donosti Cup](#). Group games in categories for boys/girls older than 16 years old, there are 3 referees in each game, in the rest of the categories, there is 1. In the final round, from quarter finals there are 3 referees. It is common that teams must provide their own linesmen when the tournament does not provide one, so please be prepared for this.

## Day by Day Itinerary

For tournament tours we will post a provisional itinerary after your tour is booked. Once the tournament posts the tournament game schedule, we can insert the games in your itinerary and finalize this. We expect to have a final itinerary for these tours available between 1-2 weeks prior to departure depending how fast the tournament posts their game schedule.

## Air transportation/flights:

The following flights have been booked for your group:

July 1st	04:00pm	Dallas Ft. Worth to Frankfurt	08:50am (July 2)	LH439
July 2nd	11:25am	Frankfurt to Bilbao	01:30pm	LH1142
July 10th	06:50am	Bilbao to Frankfurt	06:50am	LH1147
July 10th	10:10am	Frankfurt to Dallas Ft. Worth	02:15pm	LH438

## Seat assignments:

Around 90 days before departure we will send the team manager or coach a list to fill out with the official names (as per passport or birth certificate) for the airline. Please include any special seat requirements on this list. We will request your wishes but these cannot be guaranteed. Group seats will be assigned at the time of ticketing. All seat requests or changes must be done at the airport upon check-in, all seats are a first come first serve basis. The airline will block seats next to one another (if available) for groups.

## Check in:

For most flights, passengers can check in for their flight online 24 hours prior to their departure.

## Airline Tickets:

Airline tickets will be forwarded to the group leader approx. 2-3 weeks prior to departure after the final names have been supplied to us by the group leader and we have received full payment from all travelers. When airline tickets are sent, we will also include instructions on how, when and where the group passengers can check in and how to make flight changes while traveling if necessary. Groups will check in at the airport, allow for 3 hours prior to departure.

## Information for flights in case of flight changes or cancellations:

Please note that your group is booked through the group departments of airlines under group fare guidelines and conditions. Many times, we must go through the group department of the airline to change flights for the group or individual passengers, etc. Therefore, please follow these guidelines with any flight cancellations or changes during the trip.

- In case of any flight delays that will result in missing a connection or any flights that are cancelled, always first work with an airline representative at the airport to fix the issue and get the group on other flights.
- If any individuals want to change flights (dates only, routing changes not permitted), then individuals should contact the airline first to see if the change can be made. If the change cannot be made by the airline, contact us and we will contact the airline group department and attempt to make the change. Please note that the group departments of airlines are closed on the weekends, so we have some limitations.

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## **People not booking arrangements through Premier International Tours:**

Please be aware that we cannot provide any transportation from or to the airport or for any pre-arranged group tour activities (sightseeing excursions, etc.) or any transportation arranged for the group for individuals which did not book the tour package with Premier International Tours. Because of liability/law issues with our suppliers (Bus Company, etc.) persons who booked their own flights and accommodation are not allowed to just join the group on bus transfers arranged for the group.

If you have anyone who wants to join the group later in the booking stage, please contact us no later than **90 days before the departure** date and we will try to accommodate the requests.

## **General Participation Conditions:**

We again strongly encourage your participants to review the General (Cancellation) Conditions and General Information document on your group website page to make sure all participants are aware of/understand these conditions to avoid any misunderstandings.

## **Final payment:**

Please notice that delayed payments (within 6 weeks prior to departure) must be done by cashier's checks. We will release the travel documents and travel information after receipt of full payment of ALL travelers.

## **Group arrangements:**

This is a group tour arrangement. The participant prices are based on the number of people traveling. If this number goes up or down the participant prices will be adjusted as per your proposal.

## **Passports:**

We encourage you to start working on your passport as soon as possible. Current wait times to get your passport are longer than usual. Passports need to be valid 6 months from your return date. More information about passports and visas can be found at our Tour Preparation Guide - [click here](#).

## **Documents you will receive from us:**

- Final itinerary: 1-3 weeks prior to departure.
- Airline tickets: 2-3 weeks prior to departure.

Should you have any questions please do not hesitate to contact me.

Yours in Sports,

Loek van Zijl

President L & J Group, Inc. DBA Premier International Tours

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## Tournament Information DONOSTI CUP - SAN SEBASTIAN/SPAIN

In 2022, approximately 700 teams will participate. That makes this tournament one of the biggest tournaments in Southern Europe. The Donosti Cup tournament headquarters are located in and around the Estadio Anoeta, the stadium of Real Sociedad. Many of the games are played at the official training complex for Real Sociedad with 4 grass fields, a small stadium and 1 artificial grass field. San Sebastian is a beautiful city in the Northern part of Spain located at the Bay of Biscay.



### Donosti Cup facts:

- 600+ international youth soccer teams
- Guaranteed minimum 4 matches per team
- The Opening Ceremony of the tournament takes place in Estadio Anoeta, the home stadium of La Liga team Real Sociedad.

### Touristic information:

- San Sebastian: On the banks of the Bay of Biscay and surrounded by green mountains, San Sebastian is a delightful city that provides a feast for the senses. The best-known image of San Sebastián is its almost perfectly shell-shaped bay, widely considered to be one of the most beautiful in the world. The city is home to 180,000 people and is the cultural and tourist capital of the Basque Country. The city has beautiful constructions, such as the Grand Casino (present Town Hall), the Miramar Palace, summer residence of the Court, or the bridges over the Urumea River. The houses of the Old Quarter, full of bars and restaurants, date from previous times. In the Old Quarter, the local passion for gastronomy is palpable. From the miniature cuisine of the 'pintxos' to the restaurants of the creative cuisine masters, good eating is one of Donostia's commandments.
- Biarritz – France: Make a trip to this popular and lively beach resort town on the Atlantic coast in southwest France which is about a 45-minute drive from San Sebastian.

For more information about the tournament including age groups, rules and regulations and more touristic information please visit the tournament website:

<http://www.donosticup.com/en>



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