

Team Elmhurst 2008 Boys
Michael Deslauriers and Becky Dewbray
699 N Walnut Street
Elmhurst, Illinois 60525

December 19, 2019

Dear Michael and Becky,

We are pleased to confirm all your team's arrangements for your tour to Europe. Please discuss and/or share the contents of this with all your participants. This is very important and all of your participants should understand its contents.

Accommodation, meals and sport:

March 20-23, 2020 – Manchester, England

Teams: One 2008 Boys team. 9v9
Sport program: We will arrange 1 game and one clinic with Liverpool FC or another EPL club coach.
Accommodation: This hotel is 4 miles from the Astley Green Colliery Museum and 6 miles from Moses Gate Country Park. All rooms provide Wi-Fi access, flat-screen TVs and safes, en-suite bathrooms, and tea and coffee making facilities. The hotel has a restaurant, a sports bar, a lounge bar, a spa, a gym, an indoor pool, a sauna, and a hot tub. There's also an 18-hole golf course, and meeting and event space. We are currently holding 3 quads, 5 triples, 4 doubles, and 1 single room.
Meals: Daily breakfast is included.
First meal: Dinner, Friday March 20, 2020
Last meal: Breakfast, Monday March 23, 2020
All meals will be served in the hotel.
WiFi costs: Free of charge
Accomm. Address: Worsley Park Marriott Hotel & Country Club
Worsley Park, Worsley, Manchester M28 2QT, United Kingdom
Tel: +44 161 975 2000
Website: Worsley Park Marriott

March 23-28, 2020 – London, England

Teams: One 2008 Boys team. 9v9
Sport program: We will arrange 2 games and one clinic with an EPL club pro coach.
Accommodation: This hotel is 4 miles from Heathrow Airport and 8 miles from The LEGOLAND Windsor Resort. The rooms come with flat-screen TVs, Wi-Fi, desks, and tea and coffee making facilities. The hotel has an international restaurant, a pizza restaurant, a cafe/bar, a fitness center, an indoor pool, a sauna, and a business center. We are currently holding 3 quads, 5 triples, 4 doubles, and 1 single room.
Meals: Daily breakfast and dinner is included.
First meal: Dinner, Monday March 23, 2020
Last meal: Breakfast, Saturday March 28, 2020
All meals will be served in the hotel
WiFi costs: Free of charge

PREMIER INTERNATIONAL TOURS

Accomm. Address: Heathrow/Windsor Marriott Hotel
Ditton Rd, Slough SL3 8PT, United Kingdom
Tel: +44 1753 544244
Website: Heatherow/Windsor Marriott Hotel

The above mentioned accommodations may require a cash damage/security deposit in local currency (approx. \$ 100.00-\$400.00) from the group upon arrival and check in, so please be prepared for this. This deposit is refundable upon check out provided there is no damage to the accommodation/rooms. Please notice that drinks (such as bottled water, sodas) during the meals are not included. We have requested that our groups be served with tap water on the table, however, in some countries this might not be offered. For breakfast tea and coffee is included and in most cases milk & juice.

Guide services:

A representative (tour manager) will be with your group throughout your stay. This person is the main contact between your group and Premier International Tours. If problems arise please discuss these with tour manager first before you call our offices since they are on the ground and more able to resolve issues at the destinations. Your representative will help plan your daily schedule and help in the event of any unforeseen problems or changes. This representative is not a professional city tour guide(s), although he/she will have general knowledge of the cities you are staying in and the surrounding areas. Please find below a job description of our representatives.

- Be with the group from arrival till the last evening. Join them during transfers to the accommodation, location where meals are served, fields, game events and excursions.
- Discuss the program in advance with club contact. Create a good relationship with the club contact and driver (if group has a private bus available).
- Translate where necessary.
- Make sure group behaves correctly; attend opening, finals, award ceremonies, and other organized activities.
- Mediate in case of damages or conflicts with/to accommodation, busses, etc. Make sure to make a report of this.
- Support the group in case of visit police station (theft) and/or hospital.

It is very important that the group leader sits down with the guide upon arrival and discusses the daily program and sightseeing activities planned. Then, during the trip the group leader should also discuss each day with the guide the program for the next day in case of any last-minute changes so the guide can communicate any changes to other parties (hotel staff for meals, bus driver, etc.)

Please note that it is customary to tip the guide at the end of the trip if the guide has done a good job. We recommend collecting approx. \$10.00-\$20.00 per person (local currency) for each guide for the trip.

Ground transportation:

During your stay a private bus will be available exclusively for your group. The motor coach can be used for excursions and all local transportation (such as transfers to/from the friendly game locations and for sight-seeing). You have a maximum of 800 kilometers available per bus. The following restrictions have been set by the European transportation departments:

- The bus driver can drive a maximum of 9 hours per day and can be on duty for 12 hours (so 3 hours wait/rest time during a day). Twice a week the driver may use the bus 10 hours. This is usually used for long transfers from country to country.
- Each day the bus driver must have an 11 hours rest period between his transportation duties.
- During transfers every 4 hours the driver must make a 45-minute required rest stop.

It is also customary to tip the bus driver if you have a private bus throughout the trip and the same bus driver throughout the trip. We recommend approx. \$5.00-\$10.00 per person for this.

L&J GROUP, Inc.

Air transportation/flights:

The following flights have been booked for your group:

Thursday - March 19, 2020

Departure: 5.00pm - Flight EI 256 from Chicago (ORD) to Dublin

Arrival: Friday, March 20 - 5.15am - Dublin airport

Departure: Friday, March 20 - 6.40am - Flight EI 202 from Dublin to Manchester

Arrival: Friday, March 20 - 7.45am - Manchester airport

Saturday - March 28, 2020

Departure: 7.50am - Flight EI 151 from London (LHR) to Dublin

Arrival: Saturday, March 28 - 9.10am - Dublin airport

Departure: Saturday, March 28 - 10.35am - Flight EI 123 from Dublin to Chicago (ORD)

Arrival: Saturday, March 28 - 2.10pm - Chicago O'Hare airport

Seat assignments:

Complimentary Bulk Seating at the time of confirmation. Seat assignments will be given at the time of ticketing; exact seat requests cannot be guaranteed and may need to be requested at the airport.

Check in:

Passengers cannot check in online prior to their departure, check in must be done at the airport.

Airline Tickets:

Airline tickets will be forwarded to the group leader approx. 2-3 weeks prior to departure after the final names have been supplied to us by the group leader and we have received full payment from all travelers. When airline tickets are sent we will also include instructions on how, when and where the group passengers can check in and how to make flight changes while traveling if necessary.

Groups will check in at the airport, allow for 3 hours prior to departure.

Information for flights in case of flight changes or cancellations:

Please note that your group is booked through the group departments of airlines under group fare guidelines and conditions. Many times, we must go through the group department of the airline to change flights for the group or individual passengers, etc. Therefore, please follow these guidelines with any flight cancellations or changes during the trip.

- In case of any flight delays that will result in missing a connection or any flights that are cancelled, always first work with an airline representative at the airport to fix the issue and get the group on other flights.
- If any individuals want to change flights (dates only, routing changes not permitted), then individuals should contact the airline first to see if the change can be made. If the change cannot be made by the airline, contact us and we will contact the airline group department and attempt to make the change. Please note that the group departments of airlines are closed on the weekends, so we have some limitations.

Sightseeing activities/excursions:

Included below are the excursion options we offer. We offer the service to pre-book 1 or more of these excursion options but not later than **90 days** prior to departure.

Referees and linesmen:

For your games a referee will be provided. It is common that teams must provide their own linesmen, so please be prepared for this.

Day by Day Itinerary

Putting together your day by day itinerary is a complicated process since there are various items/tour components to take into consideration which makes it a multi-step process.

1. We create a provisional itinerary which will be similar to the itinerary included in the proposal you received from us before booking your tour. After that, we would like to know at least 90 days before departure which specific excursions your group would like to book. We will not be able to book these excursions right away because we need to wait for the game schedule which will be available approx. two weeks before departure. So they are subject to availability at that time.
2. Then we start working on your team's game schedule.

It is common that we won't know your team's game schedule until approx. 1-3 weeks prior to your departure because:

- a) Many international teams - local teams at your travel destinations - will only find out 3-4 weeks prior to your tour dates what kind of league games they need to play and when they are available to play against your team.
- b) Many of the clubs in Europe use community/municipal fields and these cities won't release these fields 2-3 weeks prior to the assigned games.
- c) Pro game visits. If you are traveling during the soccer season we don't know ahead which pro teams will advance to the Champions League. Based on the outcome they might change their league games from Saturday to Sunday or vice-versa. We also need to wait what the TV stations determine about which pro games will be played Saturday and which games will be played Sunday (flex scheduling). This will be determined approx. 2-3 weeks prior to the schedule matches.
- d) After we are set with the pro games and your games are assigned we need some additional days to plan the excursions you would like to have pre booked.

This is all time consuming since it is a lot like a puzzle which will come together bit by bit/piece by piece. This the reason we are not able to send you the final itinerary as soon as you and your travelers would like to. We strive to have a final itinerary available between 1-3 weeks prior to departure.

For tournament tours we will post a provisional itinerary after your tour is booked. Once the tournament posts the tournament game schedule we can insert the games in your itinerary and finalize this.

We expect to have a final itinerary for these tours available between 1-2 weeks prior to departure depending how fast the tournament posts their game schedule.

60 days before departure:

We need to have all signed waivers e-mailed back to us. Please download the waiver from your team designated website page. Important note: We will only release the final travel documents (like airline tickets) after receipt of your signed waiver and full payment.

People not booking arrangements through Premier International Tours:

Please be aware that we cannot provide any transportation from or to the airport or for any pre-arranged group tour activities (sightseeing excursions, etc.) or any transportation arranged for the group for individuals which did not book the tour package with Premier International Tours. Because of liability/law issues with our suppliers (Bus Company, etc.) persons who booked their own flights and accommodation are not allowed to just join the group on bus transfers arranged for the group.

If you have anyone who wants to join the group later in the booking stage, please contact us no later **than 90 days before the departure** date and we will try to accommodate the requests.

General Participation Conditions:

We again strongly encourage your participants to review the General (Cancellation) Conditions and General Information document on your group website page to make sure all participants are aware of/understand these conditions to avoid any misunderstandings.

Final payment:

Please notice that delayed payments (within 6 weeks prior to departure) must be done by cashier's checks or credit cards. We will release the travel documents and travel information after receipt of full payment of ALL travelers.

PREMIER INTERNATIONAL TOURS

Group arrangements:

This is a group tour arrangement. The participant prices are based on the number of people traveling. If this number goes up or down the participant prices will be adjusted as per your proposal.

Documents you will receive from us:

- Final itinerary: 1-3 weeks prior to departure.
- Airline tickets: 2-3 weeks prior to departure.

Should you have any questions please do not hesitate to contact me.

Yours in Sports,

Loek van Zijl

President L & J Group, Inc. DBA Premier International Tours

SIGHTSEEING IN NORTHWEST ENGLAND

Recommend excursion(s) to pre-book:

- **STADIUM TOURS**

1) STADIUM TOURS

Price Old Trafford: Adult \$38.00-Under 16s \$24.00

Price Etihad: Adult \$42.00-Under 16s \$29.00

(Also includes City Football Academy Tour)

Price Anfield: Adult \$27.00, Students \$21.00, Under 16s \$17.00

2) NATIONAL FOOTBALL MUSEUM

Price: Free of charge

The National Football Museum is a museum at the Urbis building in Manchester city centre founded to preserve, conserve and interpret several important collections of association football memorabilia. The museum was originally situated in Deepdale, Preston, Lancashire, but moved to Manchester in 2012.

3) IMPERIAL WAR MUSEUM

Price: Free

Visit the award-winning IWM North to discover powerful stories that reveal how war shapes lives, from a soldier's last letter home to the twisted steel of New York City's World Trade Center. Housed in Daniel Libeskind's iconic building representing a globe torn apart by conflict, IWM North offers a free day out like no other.

4) TRAFFORD CENTER

Price: Free

The Trafford Centre is a largest indoor shopping center in Western Europe and leisure complex in Greater Manchester, England. Situated in the Metropolitan Borough of Trafford, the Centre is situated close to the Trafford Park industrial estate and lies approximately five miles west of Manchester city center.

5) THE BEATLES MUSEUM

Price: Adult \$25.00, Under 16s \$13.00

The Beatles Story is a visitor attraction dedicated to the 1960s pop group The Beatles in Liverpool, England.

5) BLACKPOOL PLEASURE BEACH

Price: Vary due to season and opening times

Blackpool Pleasure Beach is an amusement park and resort situated along the Fylde coast in Blackpool, Lancashire, England. It is one of the top twenty most-visited amusement parks in the world.

5) JORVIK VIKING MUSEUM- YORK

Price: Adult: \$15.00 AND U16 \$12.00

Visitors are taken back to 5:30 pm 25 October 975 AD in a time-capsule, and then embark on a tour of a reconstructed Viking settlement which includes Viking voices speaking in Old Norse, as well as aromas and "life-like animated figures, made by laser technology from skeletons found on the site." [3] Beyond this is an extensive museum area, which combines an exhibition of some 800 finds from the site with interactive displays and the opportunity to learn about tenth-century life and to discuss it with "Viking" staff. Among the exhibits is a replica of the Coppergate Helmet, which was found near the site of the center and is now in the Yorkshire Museum.

Prices and availability for these excursions may change a little by the time of booking

SIGHTSEEING IN LONDON

Recommend excursion(s) to pre-book:

- LONDON STADIUM TOURS, LONDON EYE

1) **LONDON STADIUM TOURS**

Price Wembley: Adults \$40.00 (Under 16s/Students \$26.00)

Price Emirates: Adults \$40.00 (Under 16s \$28.00)

Price Stamford Bridge: Adults \$36.00 (Under 15s \$25.00)

2) **THE LONDON EYE**

Price: \$39.00 (Under 15s \$32.00)

The London Eye is a giant Ferris wheel on the South Bank of the River Thames in London, England. The entire structure is 35 meters (443 ft) tall and the wheel has a diameter of 120 meters (394 ft). It is the tallest Ferris wheel in Europe, and includes a 30-minute rotation, Samsung interactive capsule guides, and entry to 4D cinema experience.

3) **TOWER OF LONDON**

Price: \$42.00 (Under 15s \$22.00)

The massive White Tower is a typical example of Norman military architecture, whose influence was felt throughout the kingdom. It was built on the Thames by William the Conqueror to protect London and assert his power. The Tower of London – an imposing fortress with many layers of history, which has become one of the symbols of royalty – was built around the White Tower.

4) **WINDSOR CASTLE**

Prices: Adults \$34.00 (Under 17s \$21.00)

A visit to the Castle includes the State Apartments, St George's Chapel and Queen Mary's Dolls' House. Windsor Castle is a royal residence at Windsor in the English county of Berkshire. The castle is notable for its long association with the British royal family and for its architecture.

5) **HAMPTON COURT PALACE**

Prices: Adults \$32.00; U16's \$18.00

Hampton Court Palace is a royal palace in the London Borough of Richmond upon Thames, Greater London, in the historic county of Middlesex; it has not been inhabited by the British Royal Family since the 18th century.

6) **LONDON DUNGEONS**

Prices: Adults \$36.00 (Under 15s \$28.00)

The London Dungeon is a London tourist attraction which recreates various gory and macabre historical events in a gallows humor style aimed at younger audiences. It uses a mixture of live actors, special effects and rides.

7) **HARRY POTTER TOUR**

Prices: Adults \$73.00 (Under 15s \$55.00)

People all over the world have been enchanted by the Harry Potter films for over a decade. The wonderful special effects and amazing creatures have made this iconic series beloved to both young and old – and now the doors are open for everyone at the studio where it first began. From breathtakingly detailed sets to stunning costumes, props, and animatronics, Warner Bros. Studio Tour London provides a unique showcase of the extraordinary British artistry, technology and talent that went into making the most successful film series of all time.

Prices and availability for these excursions may change a little by the time of booking